

Cancellation Policy

The customer may cancel their reservation at any time. All cancellations are subject to the following fees.

※The “cancellation period” is the date when the reservation cancellation was requested within the business days and hours of the Travel company.

| Cancellation Period | Fee |
|--|--------------------------|
| 20-8 days before the scheduled tour | 20% of all travel costs |
| 7-2 days before the scheduled tour | 30% of all travel costs |
| 1 day before the scheduled tour | 40% of all travel costs |
| On the day of the scheduled tour (before start) | 50% of all travel costs |
| After the start of the tour | 100% of all travel costs |

The fees are applied per person that is registered for the tour. If person(s) in your party cancels, you will not be charged for the whole group.

The fees also apply if you reschedule your reservation for a different date.